

Yukon Tourism Operator Human-Wildlife Conflict Survey

Compiled by Aja Mason and Heather Ashthorn on behalf of the Centre for Human-Wildlife Conflict Solutions (WildWise Yukon)

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Background

WildWise Yukon has a clear and simple mandate to reduce human-wildlife conflict. We do this through education, outreach and research and attempt to combine the three approaches in each of our projects. We value an evidence based approach to problem solving.

Bear Smart Community status is achieved through multi-stakeholder collaboration and combination of top down and bottom up actions. It is a methodical and organized approach that has gained traction in many Canadian jurisdictions. Citizens must be engaged in order for bear smart actions to work and reaching critical mass requires appealing to people with a broad range of worldviews, backgrounds, interests and circumstances. WildWise is well positioned to provide a bottom up approach and has done so through a number of routes, including designing resources for food producers, urban and country residential dwellers, trail users and non-English language speakers. Our efforts have been focused on Whitehorse and, more recently, other Yukon communities. There is still much work to be done and many people to reach. We have only recently turned our attention toward the tourism industry.

In 2016 we piloted a project in the Traditional Territory of the Carcross-Tagish First Nation (C/TFN) in response to concern from C/TFN, the Carcross-Tagish Renewable Resource Council (C/TRRC), Parks Canada and Environment Yukon about the safety of humans and bears along the Skagway Road. Over the years C/TFN has received several tips from the public about tour operators baiting bears with food to increase bear viewing opportunities. C/TFN also expressed concern for the safety of travellers along the narrow, winding road that are seen stopping to view bears on the highway shoulders. Referred to as 'bear jams', multiple vehicles lined up along the shoulders are a common sight while bears are awake and foraging along the roadsides. Additionally, C/TFN speculated that tourists travelling independently of an arranged tour may be feeding bears from their vehicles.

Parks Canada was concerned that these food conditioned bears were finding their way onto the Chilkoot Trail where people with unsecured food can easily be found. This poses a dangerous situation for both the bears and humans. Parks Canada was forced to close the trail a number of times in past years to prevent negative human-bear encounters. Environment Yukon Conservation Officers have a responsibility for bear management in the Carcross area, an extension of their Whitehorse District, and expressed concern that they are not always available to deal with human-bear conflict in this area in a timely fashion due to the distance from Whitehorse, number of officers available and the size of the district. In response to all of these concerns, WildWise set out to investigate the nature of the problem as a first step to determining an appropriate response.

The research aspect of the aforementioned project involved a short survey for tour operators and travellers along the Skagway Road to determine, among other things, the level and sources of knowledge about habituation and food conditioning as an indicator of their overall understanding of the human-bear system, and basic demographics of the people travelling through. We learned two important things through this work; First, that there is a need to increase our engagement with tour operators to find solutions to the problem. Second, that the further away from the Yukon the home base of the traveller, the less likely they are to have knowledge of or access to information about bears.

We found a gap that could be filled and this project is a step in the direction of making the gap a bit smaller by identifying where and how to direct our education and outreach initiatives.

Introduction

Tourism in the Yukon is a growing industry and a potential source of increased contact between humans and wildlife. The official tourism website for the Yukon Territory markets "wilderness and wildlife" as a 'thing to do' while visiting and invites potential tourists to view grizzlies and black bears in Ni'iinlii Njik and Vuntut Park among other places. A handful of tour operators gear their tours specifically toward wildlife viewing and others attract potential clients with the suggestion that there is a high probability of encountering wildlife in front and back country. The City of Whitehorse touts itself as "The Wilderness City", drawing visitor's attention to the extensive trail and river networks around the municipality.

Yukon Government has outlined tips and a general code of conduct for safe wildlife viewing and distributes the information through their website and brochures. The reach of these resources is difficult to track, and harder still is the ability to gauge the uptake of information and whether it reaches the intended audience. Yukon Conservation Officers teach bear safety courses in schools and offer tips for safe travel through bear country on their website and through an assortment of publications. To some degree, these resources all have the potential to minimize human-wildlife conflict. However, there is room for improvement. Tourists come from all over the world seeking a wide variety of experiences. Tour operators are likely one of the best sources of information to help us understand who to develop resources for and what kinds of resources will reach their specific clientele, as well as how the industry is changing and what to expect.

Our goal is to make information as accessible as possible as a step towards reducing the impact that a growing wilderness tourism economy may have on human-wildlife conflict in the Yukon Territory.

Methods

Our project involved three steps.

Step 1: We compiled a comprehensive list of Yukon-based wilderness tour operator contacts and vehicle-rental agencies contacts (Appendix 4 & 5).

Step 2: We conducted an anonymous survey (Appendix 1) to determine nature of tour operations, methods used to reduce human-wildlife conflict, willingness to educate staff and clientele and current level of tolerance for conflict. We used Survey Monkey and kept the survey open for 24 days. We sent two reminders to complete the survey and one incentive, an opportunity to enter a draw for two portable electric fences. The survey was distributed by email and by Wilderness Tourism Association (WTAY) and the Fish & Game Association of Yukon to 112 tour operators.

Step 3: We used the survey results to determine the gaps in educational resources for tour operators as well as how WildWise can work with Yukon Government to address those gaps.

Results & Discussion

We received 31 responses to the survey, representing slightly less than 30% of the 112 tour operators we contacted for the survey. 31 is a small sample size, however, our intent is not to provide a quantitative or statistically significant assessment of Yukon tour operator practices. Rather, it is to identify where the opportunities to reach out effectively are at this time.

We make the following assumptions:

- 1. That the tour operators who answered the survey are the ones who are most interested in reducing human-bear conflict at this time.
- 2. That the tour operators who are most interested in reducing human-bear conflict at this time are the ones who will be the most receptive to incorporating a new approach to training staff and educating their clientele.
- 3. That a respondent's definition of conflict is an indication of their tolerance for encounters with wildlife. We attempted to weight the answers according to tolerance, 1 being low tolerance for conflict and 3 being high. A low tolerance score would be indicated if the respondent defined conflict as being anywhere in the vicinity of a bear (or other wildlife). A high tolerance score would be indicated if conflict was defined as being at the point of attack or aggressive wildlife behavior.
- 4. That the methods the respondents are currently using to educate staff and clients about human wildlife conflict can be improved upon.
- 5. That tourists are interested in wildlife conservation and can be recruited to help reduce human-wildlife conflict.

From the responses we received we have the following ideas:

- Almost 70% of respondents (tour operators) said they provide staff and clients with training regarding human wildlife conflict. This is, therefore, likely a receptive audience for Wildwise and COSB to target for training enhancements. Very few, however, are taking bear safety courses and over 50% indicated some degree of willingness to take a half day course in Whitehorse on how to prevent human-wildlife conflict. There is some variation in this willingness between types of tour operations but the sample size is too small to derive any useful information by breaking down in this way.
- Half of respondents are offering accommodations, many in combination with other services. 10 of 15 indicated that they are providing information about human-wildlife conflict to their clients and half said they may be willing to pay for staff training. There may be an opportunity to encourage 'domestic' attractant management by providing on-site signage, brochures and instructions to these business owners, as well as a 'bear smart business' certification to those who are willing to participate in completing a defined list of bear smart actions. This approach

could be mandated as a condition of obtaining a business license and there may be opportunity to clarify responsibilities through the Wildlife Act.

- Over 40% of respondents are wilderness tour guides. This presents an opportunity to develop a training guide, curriculum and/or manual specifically for guides. Information could include standard practices for safe travel through bear country as well as information about bear behavior, ecology and conservation in a format that guides could share with their clientele. We anticipate a mutually beneficial result; tourists would have access to accurate information and increased confidence in their guides. Guides would also be better prepared to answer questions and contribute to conservation. The training could be one of the criteria used to achieve bear smart wilderness tour operator status and a requirement for obtaining a business license.
- According to our 'tolerance' schema, most operators indicated a high tolerance for conflict (n=10), some indicated medium tolerance (n=8) and a few indicated low tolerance (n=5). We used this weighting as a trial and found fairly significant differences in the way we, individually, weighted the answers. We present the idea here to foster further discussion about the answers to the two survey questions about conflict (appendix 2, questions 7 & 8). If we are to use definitions of conflict as a proxy for tolerance, we run into the further challenge of assessing what contributes to level of tolerance. A number of factors including differences in approach to risk management, worldview, history of negative encounters, ignorance and indifference may be a few contributors. A follow up survey could be designed to get at the root of how perceptions of risk are formed. For the purposes of identifying next steps, it may only be important to know that respondents have a wide array of definitions of conflict and differentiations between conflict and sightings. This issue can be addressed in workshop style training as well as in printed materials. In further research that WildWise is undertaking to examine what is working and not in other jurisdictions to reduce conflict we have noted a similar quandary that governments are having in determining a definition of conflict. This may present an opportunity for Environment Yukon to further communicate the difference between sightings and conflicts to the public.
- The use of portable electric fences around camp was the only preventative measure that most respondents said they are not taking. In general, our experience is that this type of deterrent has not gained traction or popularity in Yukon. Cost is often cited as the main reason. There may be an opportunity to work with WTAY by promoting the use of electric fencing and to find ways to support Yukon Government to incentivize their use in this sector.
- Tour bus operators represented just over 13% of respondents. While this is a very small portion of our sample, these tour operators offer a unique service which often includes the possibility of wildlife viewing. One Dawson City tour bus guide touts himself as "the bear expert" and yet, according to a Dawson City Conservation Officer, does not have any comprehensible knowledge of bears which begs the question, "what is he telling [tourists]?". In conversation with several tour operators through the Skagway Road project we heard that many tourists are 'hungry' for information about bears, including bear behavior. Additionally, our work on the Skagway Road was initiated in part because of tips that tour bus operators may be baiting bears, which they may be doing out of either ignorance or indifference. We do not have any direct evidence

(photos or personal experience) of baiting, however, it is possible that it is happening and important to talk about it. Training for tour bus operators could include background information about food conditioning and habituation, what happens to habituated and food conditioned bears and the communities they live in or near, a briefing on the wildlife act and its enforcement as well as information about safe bear viewing etiquette. The training could focus on tips for delivering accurate information and promoting care and interest in the human-bear system.

• Private vehicle rentals pose a different challenge. Tourists heading out into the paved wilderness without a guide may not have any background information about appropriate bear viewing etiquette. Our work on the Skagway Road lead us to Avis Rentals in Skagway where we encountered great enthusiasm to supply renters with brochures and even front desk, in person 'training'. Skagway tour operators are invited to a brief bear aware training in April every year and the Interagency Bear Working Group reports that the event is always well attended. Offering a similar event in Whitehorse may attract both private vehicle rentals and tour bus guides and present an opportunity to distribute materials that can be kept in cars and handed out to bus guests.

Because we conducted an anonymous survey, further work needs to be done to reach out to tour operators to include them in the development of materials. We have included a list of key stakeholders and contacts (Appendix 3). Effective partnerships or collaborations could be developed with:

Wilderness Tourism Association of Yukon

Mandate: A member-driven, non-profit organization providing marketing, advocacy, research, consultation, referrals and education

Relevant priorities:

- To support eco-tourism best practices
- To ensure guides are informed, and educating guests, about wilderness values and local conservation issues
- To ensure guides are informed about wildlife viewing guidelines and educate their guests in appropriate behavior around wildlife
- To Support the work of conservation NGO's and initiatives (through advocacy, financial contributions, etc.)

WTAY currently offers two resources to wilderness tourism operators which could be amended to include information about human-bear conflict:

- 1. Safety tips for commercial drivers
- 2. Crisis communications binder, which includes a section on response preparedness

Tourism Industry Association of Yukon

Mandate: To influence, promote and assist the development of the tourism industry in Yukon.

Relevant priorities:

• To support the development of tools that help tourism stakeholders share authentic Yukon experiences with visitors that includes multiple historical and social narratives (eg. Educating 'tourism ambassadors', cultural inventories)

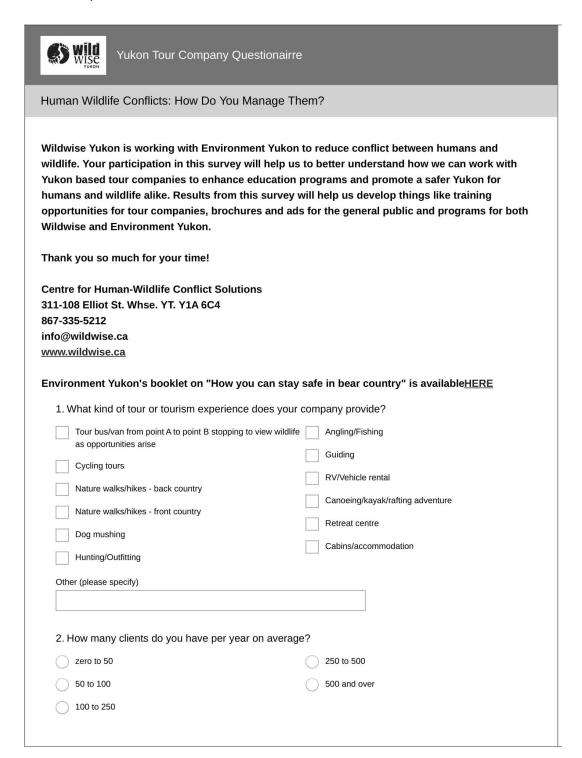
Yukon Tourism Education Council

Mandate: The Yukon Tourism Education Council facilitates and coordinates development initiatives and activities in order to support the Northern labour force.

YTEC has the capacity to deliver bear smart trainings and workshops and is interested in partnering with WWY and YG to develop course materials. They also have the ability to advertise and promote courses.

Relevant priorities:

 YTEC is the coordinating body for development of training and other human resource development initiatives through...developing new programs, based on industry needs, in cooperation with our partners.

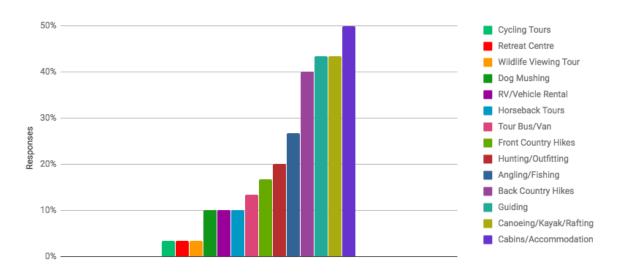


3. Please identify what practices your company uses/teaches to help prevent human wildlife conflict
Orientation to bear safety while travelling in the bush Careful food storage and disposal
Carrying bear spray Zero tolerance for feeding wildlife
Proper garbage storage and disposal Minimum distance away from wildlife if pictures to be taken
Portable electric fence around camp Defining "food conditioning" and/or "habituation"
Other (please specify)
4. Does your company provide training regarding human wildlife conflict (especially with bears) for its EMPLOYEES or its CLIENTS or both? Neither
We train/educate just our staff
We train/educate just our clients
We train/educate both our staff and our clients
We trainedacte both our stail and our circles
5. What sources does your company use to provide training/orientation to staff/clients regarding human wildlife conflict (especially with bears)
Environment Yukon Website
Brochures
Previously trained staff
Bear safety training courses
Videos (ie. "Staying Safe in Bear Country" produced by Wild Eye Productions in association with AV Action Yukon Ltd., 48 minutes)
Other (please specify)
6. Would your company pay to train staff during a half-day course in Whitehorse on how to prevent Human Wildlife Conflicts and Bear Safety
Yes.
○ No.
Perhaps, but I need more information.
Yes, if it were free

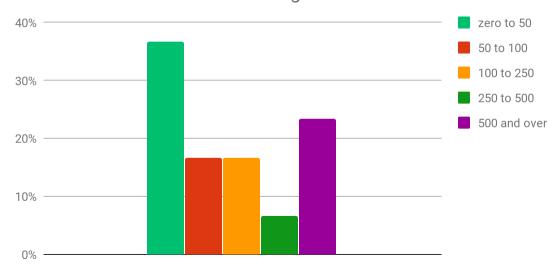
7. In your	tour operations what would be the characteristics of a dan	gerous wildlife conflict?
O How do	o you differentiate between a wildlife sighting versus a wildl	ifo conflict?
o. How uc	J you differentiate between a wildlife signting versus a wild	lie connict?
9. How do	o you track dangerous wildlife conflicts?	
Word	of mouth	
Meetin	ngs with co-workers/other tour companies	
Social	media/facebook page	
Keep a	a written/digital record	
Other (pleas		
Other (pleas	se specily)	
	ervation Officer	
TIPP L	Line	
First N	Nations	
Do not	t report conflict	
l'd be y	willing to share my field sightings with Wildwise	
	a as a means to help reduce Human Wildlife Conflicts	
Other (pleas	ise specify)	
(

Appendix 2: Survey Results

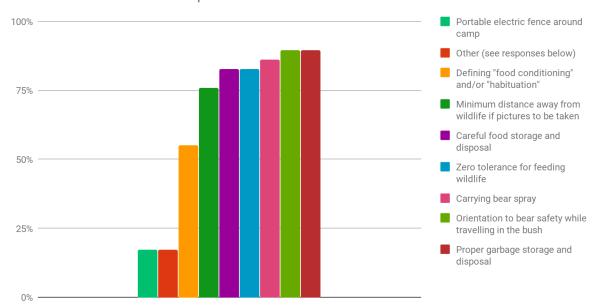
Question 1: What kind of tour or tourism experience does your company provide?



Question 2: How many clients do you have per year on average?



Question 3: Please identify what practices your company uses/teaches to help prevent human wildlife conflict



Question 3 responses from "Other":

give my host the Yukon Environnement pamphlet about bear safety. I give them a chart to sign, about respecting wildlife, artifacts, etc..

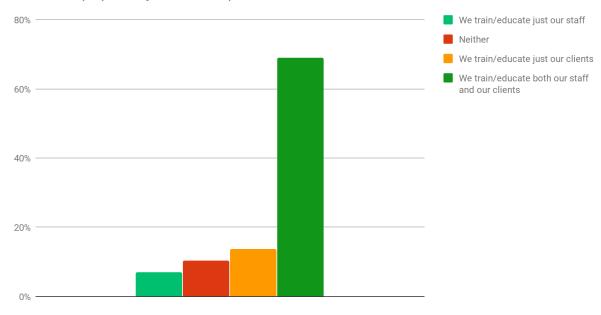
Bear safety pamphlets and garbage instructions in cottages

Pack in pack out policy

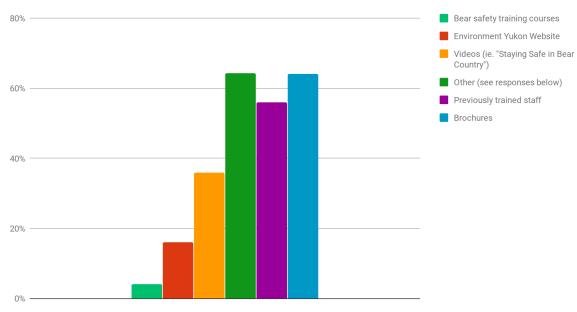
education, education, education!!

We all carry firearms. Our meat caches have electric fences around them

Question 4: Does your company provide training regarding human wildlife conflict (especially with bears) for its EMPLOYEES or its CLIENTS or both?



Question 5: What sources does your company use to provide training/orientation to staff/clients regarding human wildlife conflict (especially with bears)



Question 5 responses from "Other":

We train our guides prior to the season by going in the bush for one week and teach/show and practise everything they need to know to travel safe in the wilderness.

our own

n/a

personal knowledge and experience

Kluane NP Visitor Centre

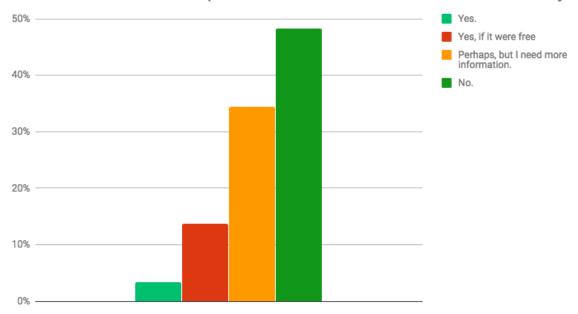
We have very experienced guides

personal training/education on-site / we don't have staff

...and our own experience!

I personally have 44 years experience in grizzly country, including being seriously mauled in 1999

Question 6: Would your company pay to train staff during a half-day course in Whitehorse on how to prevent Human Wildlife Conflicts and Bear Safety



Question 7: In your tour operations what would be the characteristics of a dangerous wildlife conflict?

Having bears in camp or close to our camps or hikes.

encounter on trail

Meeting a bear or other wildlife on the trails while riding or dogsledding

Bears in the vicinity of our hangar in the summer. Prime early season grizzly habitat.

Commen to walk around the building or airplane and coming into close contact.

in the winter we never really had any conflict with wildlife

Summer it would be bears coming close to camp if we camp out on our canoe tours. So far never been an issue

an unpredicted approach of a bear close to clients and horses and campsite or a bear charge

encounters at a kill site or in a camp

Tourists preparing and eating food outside and a bear showing up / tourists getting too close when taking a picture (despite training)

bear in camp while on a canoe trip

close encounter, encounter with a fed bear

A dangerous wildlife conflict to us is established when an encounter (surprise, distance, attractants) causes any anxiety or stressed behavior in an animal. Due to our precautions and behavior this has hardly ever occurred in the past 10 years (maybe 2-3 times overall).

Close encounters < 10 metres

Close encounter with a grizzly or black bear, especially with cubs. Close encounter with a cow moose with newborn calk. Very close encounter with a bull moose in the rut.

Bear charging guide or client. Bear breaking into cabin or disturbing spike camp.

a bear attack

Contact

an encounter close enough to require the use of a deterrent such as flare or bear spray

A charging Bear, an aggressive or curious bear, a bear in camp.

Guests stepping out of their guesthouse and facing a bear / walking, hiking and encountering a bear - this being a "dangerous wildlife conflict" because they might be either too scared or not scared enough/keen on taking pictures.

none

Wildlife behaving in a way that indicates aggression known for that species or showing signs of habituation.

Bears protect there cubs and there food. Try to stay out of both situations.

surprise wildlife, triggering an attack

Has never happened

Have never had bear sighting on property BUT have seen in area

We don't have dangerous wildlife conflicts.

usually stupid people and habituated animals

Question 8: How do you differentiate between a wildlife sighting versus a wildlife conflict?

when the animal notices you that is still a form of conflict

humans create conflict

A sighting is from a long distance where no one has disturbed the wildlife. Conflict would be any sign or siting that is close on the trail and avoiding contact at that point so that a face to face conflict does not occur. Preventative actions taken as to lessen the risk of any confrontation

conflict would be having to discourage bear from interaction with crew member or client

When the wildlife shows distress

see above, and if the animal(s) continue on peacefully and without undue stress.

conflict is when the animal approaches my clients in camp closer than about 50 feet

wildlife sighting should not have any impact on the wildlife, minimal interaction.

A wildlife conflict occurs every time the interaction has an impact on the wildlife (the animals, comes closer, is stressed, etc)

A conflict would be a sighting with an animal left in distress

we do not want any habituated bears (garbage, feeding) or of course any injuries - these would be conflicts

See also previous answer. A sighting should cause no anxiety or stressed behavior at all. As soon as that happens, it qualifies as a conflict to us.

Looking at animals form a distance when they can't see, smell or hear you is ok. Anything else is a conflict.

sighting: animal remains exhibiting natural behaviour, continues to forage, walk, rest, rather than interrupting what it's doing to focus on human conflict:

animal shows interest in human, reacts aggressively or protects its young

wildlife sighting - relaxed, happy

wildlife conflict - the opposite

I guess a wildlife conflict is when wildlife react aggressive or is aggressive towards our group/quests.

Level of aggression of the animal and proximity of the encounter (i.e. within 15 meters)

Contact

wildlife sighting - bear is unaware or does not care that visitors watch him.

conflict - bear is aware and agitated or behaves differently

behaviour of the animal and situation

No conflicts yet at our Haines Junction location. We minimize attractants. Only sightings. No bear has shown any interest in us yet.

Over years off experience and being out guiding we do know most of the time right away the difference.

safe distance between the human and the wildlife the wildlife never feels threatened by the humans

Aggressive vs passive behaviour

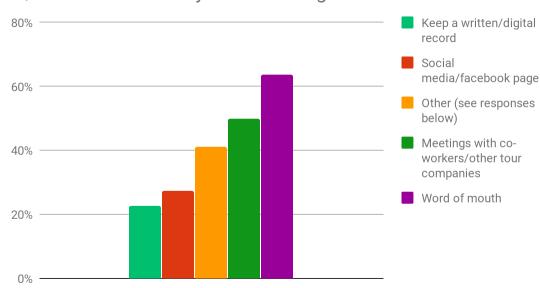
Varies wildly along a spectrum.

n/a

These are two completely different things.

yes, we see wildlife everyday. Conflicts are very rare.

Question 9: How do you track dangerous wildlife conflicts?



Question 9 responses from "Other":

Our guides are informed if we have any wildlife encounters.

We never had any

We have Bear Observation Forms

Never got into that situation, but would contact a conservation officer

but actually have never had one

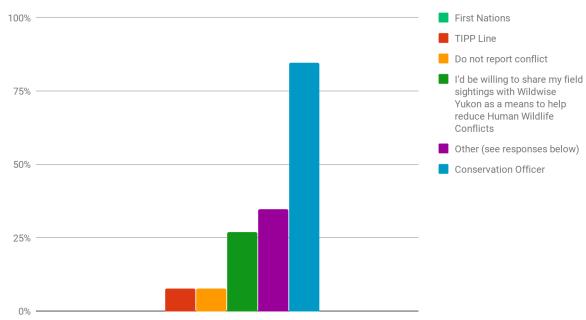
never happenned

By trip reports from guides. If any, these are transferred to the mandatory reports for Environment Yukon

Reports from KNP staff @ VRC's

no conflicts

Question 10: Who do you report human wildlife conflict to?



Question 10 responses from "Other":

WTLA Reports

have had none

Haven't had any conflicts

Company office, Yukon Tourism Association

Parks Canada

It is very ambivalent to go to such lengths to regulate sightings by visitors who absolutely mean no harm and simply enjoy seeing wild animals, while at the same time bears may be shot from the highway and hunting is such a big business in Yukon

Also KNP staff, bear reports

nothing to report

not always smart to report a conflict, as animal usually gets destroyed in the process, due to public pressure

Appendix 3: Potential stakeholders/partners

Company Name	Phone	Contact person	Website	Email Contact
Environment Yukon	667-5113	Aaron Koss-Young	http://www.env.go v.yk.ca/	Aaron.Koss- Young@gov.yk.ca
Parks Canada	667-3918	Jeni Rudisill	http://www.pc.gc. ca/en	jeni.rudisill@pc.gc.ca
Tourism Industry Association of Yukon	668-3331		https://tiayukon.c om/	info@tiayukon.com
WTAY	668-3369	Kelly Fraser	http://wtay.com/	http://wtay.com/conta ct-us/
YG travel counsellor	1-800-661-0494	Marie Desmarais	http://www.tc.gov. yk.ca/vic.html	Marie.Desmarais@g ov.yk.ca
Yukon First Nations Tourism & Culture	667-7698		http://www.yfnct.c a/	info@yfnct.ca
Yukon First Nations Tourism Adventures			http://www.yfnta.o rg/	
Yukon Government Tourism Branch	667-3035	Deborah Greenlaw	http://www.tc.gov. yk.ca/tourism.htm l	deborah.greenlaw@ gov.yk.ca
Yukon Government visitor info centres	667-3084		http://www.tc.gov. yk.ca/vic.html	
Yukon Government wildlife viewing	667-8291		http://www.env.go v.yk.ca/animals- habitat/wildlifevie wing.php	wildlife.viewing@gov .yk.ca
Yukon info				https://www.yukoninf o.com/
Yukon Outfitter's Association	668-4118		http://www.yukon outfitters.net/	info@yukonoutfitters. net
Yukon Tourism Education Council	667-4733	Suzanne Blackjack	https://yukontec.c om/	sblackjack@yukonte c.com

Appendix 4: Tour Operator Contacts

Company Name	Phone	Website	Email Contact	Nature of business
A Taste of Yukon Adventures Inc.	867-668-2883	www.tast eofyukon. ca	werner@tast eofyukon.ca	wilderness trip planning, guiding
Abenteuer Reisen (Adventure Tours) Yukon Wild Ltd.	867-668-5511	www.yuk on- wild.de	info@yukon- wild.de	hiking, canoeing, canoe & cabin rentals, guiding
Adventure Tours Yukon Wild	(867) 668-5511	http://ww w.yukon- wild.com/	info@yukon- wild.com	hiking, canoeing, canoe & cabin rentals, guiding
Alayuk Adventures	867-668-2922	www.alay uk.com	alayuk@gmai I.com	dog sledding, hiking, backpacking, guiding, biking, sightseeing, atv, 4x4
Ancient Voices Wilderness Camp	(867)993-5605		kormendy@y knet.ca	tanning hides, smoking and drying fish and wild game, preserving local plants, nature walks and arts and crafts, accommodation
Arctic Colour Tours Inc.	867-322-1555	www.arcti ccolourto urs.com/A boutUs_0 1.html	yukonchinac ulture@gmail .com	hiking, backpacking, tour packages
Arctic Range Adventure	(867) 667-2209	http://ww w.arcticra nge.com/	info@arcticra nge.com	Aurora borealis viewing, day trips, dog sledding, gear rental, snowmobiling
Beaver Creek Visitor Reception Centre	(867)862-7231		vic.beavercre ek@gov.yk.c a	education
Benit House Interpretive Centre	(867)996-2926		mayo@north westel.net	education
Big Jonothan House	(867)537-3331			education
Black Feather	888-849-7668	http://ww w.blackfe	info@blackfe ather.com	canoeing

		ather.com		
		<u>/</u>		
Blackstone Outfitters Ltd	(587)802-4338	http://blac kstoneout fitters.co m/	blackstone@ klondiker.co m	outfitting
Bonnet Plume Outfitters	780-331-2440	www.hunt bpo.com	chris@huntb po.com	hunting outfitter
Bonnet Plume Outfitters	(780)332-2440	http://ww w.huntbp o.com/	chris@huntb po.com	outfitting
Boreal Kennels	867-821-3739	www.bore alkennels. com	borealkennel s@gmail.com	canoeing, customized trips, dog sledding, northern lights, snowshoeing, photography etc.
Bree & Paul Josie	966-8800			setting up wildnerness adventure business in OC
Canadian Rafting Adventures	<u>1 888-670-8853</u>	http://ww w.canadia nraftingad ventures. com/	info@canadi anraftingadve ntures.com	customized trips, rafting
Canadian River Expeditions & Nahanni River Adventures	(867) 668-3180	https://na hanni.co m/	info@nahann i.com	rafting canoeing, private expeditions
Capital Helicopters	(867)668-6200	http://capi talhelicopt ers.com/	capitalheli@n orthwestel.ne t	General helicopter charter and contract, sightseeing, fly-infishing, aerial photography.
Cathers Wilderness Adventures	867-333-2186	www.cath ersadvent ures.com	yukon@cath ersadventure s.com	boating, canoeing, day trips, dog sledding, hiking, backpacking, nature learning
Ceasar Lake Outfitting	335-1211	http://ww w.ceaserl ake.com/	joelnwilkenso n@gmail.co m	outfitting
Cosco's Yukon Outfitting Ltd.	335-2257	https://ww w.coscos yukonoutf itting.com	info@coscos yukonoutfittin g.com	outfitting

Dalan Campground	(867)841-4274		affikeyi@ykn et.yk.ca	campground
Dalton Trail Lodge	867-634-2099	www.dalt ontrail.co m	info@daltontr ail.com	cabins, fishing, hiking, backpacking, lodge
Devil Hole Outfitters Ltd.	250-789-9494	www.prop hetmuskw a.com	nathan@prop hetmuskwa.c om	outfitting
Dickson Outfitters Ltd.	(867) 633-5456	www.dick sonoutfitt ers.com	info@dickson outfitters.com	cabins, fishing, hiking, backpacking, horses, hunting outfitting, snowmobile, van tours
Donoja Zho Cultural Centre	(867)993-6768			education
Equinox Adventure Consulting	867-334-3725	www.equi noxyukon .com	equinox@eq uinoxyukon.c om	canoeing, day trips, ice climbing, kids camps, nature learning, rock climging, team building, zipline
Eugene Alfred	(867)537-3331			education
Expedia CruiseShipCenters	(867) 456-6666	https://ww w.cruises hipcenter s.com/en- CA/10102 2	yukon@cruis eshipcenters. com	cruises
Fishwheel Charter Services	(867)993-6237	http://fish wheelcha rterservic es.yolasit e.com/co ntact- us.php	fishwheel007 @northweste l.net	guided tours, fish camp, photography, wildlife viewing, dog sledding, snowmobiling, aurora borealis
Frances Lake Wilderness Lodge	406-206-4396	www.fran ceslake.c a	info@frances lake.ca	boating, cabins, fishing, canoeing, hiking, backpacking, kayaking, lodges, nature learning, aurora borealis
Glacier View Cabins	250-651-7691		glacierviewca bins@gmail.c om	cabins, equipment rental, canoing, kayaking

Glacier Wilderness Ventures	(250) 651-7466			
Glanzmannn Tours Ltd.	867-634-2001	www.glan zmanntou rs.com	info@glanzm anntours.com	cabins, hiking, backpacking, nature learning, aurora borealis
Gray Line Yukon	(867) 668-3225			transportation
Great Northern Heli Sports	(867) 668-6200	http://grea tnorthern heli.com/	info@greatno rthernheli.co m	helicopter flightseeing, heli skiing
Grizzly Creek Lodge	867-399-3791	www.griz zlycreeklo dge.com	ofarrell.dr@g mail.com	boating, cabins, fishing, transportation
Headwaters 2 Ocean Troutfitter	867-334-3661	http://ww w.h2otrou tfitter.com	otfsyk@gmail .com	boating, fishing, equipment rental, transportation
Heli Dynamics Ltd.	(867) 668-3536	http://ww w.helidyn amics.ca/ Site/Hom e.html	helidynamics @northweste I.net	transportation
Icefield Discovery	867-841-4561	www.icefi elddiscov ery.com	glacierfly@g mail.com	hiking, backpacking, nature learning
Into the Wild Adventures	867-336-0121	www.intot hewildadv entures.c a	contact@into thewildadven tures.ca	accommodation, everything
John Tizya Centre	(867)966-3261	www.oldc row.ca	jtc@vgfn.net	education
Kanoe People Ltd.	867-668-4899	www.kan oepeople. com	info@kanoep eople.com	boating, cabins, canoeing, equipment rental, fishing, kayaking, guiding
Klondike River Lodge	(867)993-6892			information for tourists
Klondike Travel associates for Flight Centre & Yukon Adventure Centre	(867) 668-5655	http://ww w.klondik etravel.ca	http://www.kl ondiketravel. ca/yukon-	travel agent

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			adventure- centre.html	
Kluane Ecotours	1-867-634-2626	www.klua neco.com	brent.wenda @northweste I.net	cabins, day trips, hiking, backpacking, nature learning
Kluane Glacier Air Tours	<u>(867) 634-2916</u>	http://ww w.kluaneg lacierairto urs.com/	kluaneglacier airtours@yah oo.ca	educational adventures, accommodations
Kluane National Park Visitor's Reception Centre	(867)634-7250	www.pc.g c.ca/kluan e	kluane.info@ pc.gc.ca	education
Kluane Outfitters Ltd.	(250)789-3282	http://ww w.olmstea dhunting. com/	nathan@prop hetmuskwa.c om	outfitting
Krude Che	(867)634-2288		krude_che@ northwestel.n et	Specializing in Yukon First Nations cultural interests, song, dance, and artwork. Guided tours, fishing, hiking, wilderness photography. Equipment rentals and wilderness cabins.
Kwaday Dan Kenji, Indian Way Adventures	(867)667-6375			Come visit our camp for hot tea & bannock, or walk on a guided tour and experience first-hand how Yukon First Nations People lived and survived for thousands of years. We also offer campsite rentals and traditional pole- house rentals
Little Atlin Lodge	867-399-7777	www.little atlinlodge .com	yukon@littlea tlinlodge.com	boating, cabins, aurora borealis, canoeing, fishing
MacMillan River Adventures	(780)523-4455	http://ww w.yukonh untingoutf itters.com	don@yukonh untingoutfitter s.com	outfitting

Marlin Travel	(867) 668-2867	https://ww w.marlintr avel.ca/tr avel- agencies/ whitehors e/whiteho rse-2nd- ave- 42658	denis.obrien @marlintrave I.ca	travel agent
Mervyn's Yukon Outfitting	867-633-6188	www.yuk onsheep. com	tim@yukonsh eep.com	hunting outfitter
Midnight Sun Outfitting Adventures	867-633-2885	www.mid nightsuno utfittingad ventures. com	jessie_young @hotmail.co m	hunting outfitter, hiking,k backpacking, horse packing, aurora borealis, rafting, aerial tours, corporate retreats
Midnight Sun Outfitting Ltd.	633-2885	http://mid nightsuno utfitting.c om/	midnightsuno utfitting@gm ail.com	outfitting
Muktuk Adventures	867-668-3647	www.muk tuk.com	info@muktuk .com	cabins, day trips, dog sledding
Nahanni River Adventures	867-668-3180	www.nah anni.com	neil@nahann i.com	canoeing, equipment rental
Nare boat tours	(867)821-3131			boat charters, transportation for Chilkook hikers
National Outdoor Leadership School (NOLS)	1-855-685-6657	www.nols .edu/locat ions/nols- yukon	yukon@nols. edu	canoeing, education, team building, trips
Nature Tours of Yukon	(867) 660-5050	http://ww w.naturet oursyuko n.com/	info@naturet oursyukon.co m	canoeing, day trip, dog sledding, equipment rental, hiking, backpacking, aurora borealis
Northcurl Outfitters	780-865-6368	http://ww w.northcu rl.com/	hunt@northc url.com	outfitting

Northern Tales Travel Services Inc.	(867) 667-6054	https://nor therntales _ca/	info@norther ntales.ca	dog sledding, aurora borealis
NorthScape Adventures	780-646-2161	www.nort hscapead ventures. com	info@northsc apeadventur es.com	tour packages, customized trips
Otter Falls Wilderness Adventure	(867)634-2836			Wildlife viewing and photography, bird-watching, fishing, swimming, hiking, horseback exploring, and First Nations cultural lore.
Pathways Canada Tours	1-800-924-2944	http://bow ronlakes. com/	pathways@b owronlakes.c om	guided canoe trips, transportation
Rainy Hollow Wilderness Adventure	(867)634- 2554/667-1346			Wilderness guide of Tlingit descent. Photography, boating, backpacking, horse pack trips, fishing, hiking, jet boat tours and wildlife viewing
Reynolds Outfitting Ltd.	993-5946		dreynolds@y knet.ca	outfitting
Ruby Range Adventure	(867) 667-2209	https://ww w.rubyran ge.com/	info@rubyran ge.com	canoeing, fishing, hiking, backpacking
Ruby Range Outfitters Ltd.	335-4188	http://ww w.rubyran geoutfitter s.com/	info@rubyran geoutfitters.c om	outfitting
Ruby Range Wilderness and Fishing Lodge	867-660-4073	www.yuk onfishingl odge.com	info@yukonfi shinglodge.c om	fishing, lodges, nature learning
Sea to Sky Expeditions	604-815-4202	www.seat oskyexpe ditions.co m	info@seatosk yexpeditions. com	canoeing, kayaking, rafting, day trips
Sifton Wilderness	(867)634-2816			fly in fishing, air tours

Sila Sojourns	(867) 668-5032	http://silas ojourns.c om/	info@silasojo urns.com	kayaking, nature learning
Six Mile River Resort	867-399-4121	www.sixm ileriverres ort.com	info@sixmiler iverresort.co m	accommodations, boating, horseback riding, canoing, fishing, equipment rental
Skookum Backcountry Adventures	<u>(867) 336-4875</u>	https://ww w.skooku mbackco untry.com	jamesminifie @gmail.com	everything
Sky High Wilderness Ranches Ltd.	867-667-4321		info@skyhigh wilderness.co m	horse packing, dog sledding, lodges
Spirit of the North Guides	867-456-4339	www.spiri tnorth.yk. ca	robhewer@in ternorth.com	boating, cabins, canoeing, day trip, fishing, equipment rental
Sundog Retreat	867-633-4183	www.sun dogretrea t.com	info@sundog retreat.com	accommodation, cabins, lodges, aurora borealis, tour packages
Tage Cho Hudan Interpretive Centre	(867)863-5830		tagechohuda n@northwest el.net	education
Tagish Wilderness Lodge	867-332-2113	www.tagi shwildern esslodge. com	contact@tagi shwildernessl odge.com	cabins, lodges
<u>Taiga Journeys</u>	867-393-3394	www.taig ajourneys .ca	yukon@taigaj ourneys.ca	cabins, canoeing, day trips, hiking, backpacking
Tatshenshini Expediting	(867) 633-2742	http://tats henshiniy ukon.com /	info@tatshen shiniyukon.co m	rafting tours, courses
Terre Boréale	(867) 335-6712	http://terr eboreale. com/en/	info@terrebo reale.com	canoeing, backpacking, aurora borealis, van tours

Teslin Tlingit Heritage Centre	(867)390-2156	http://wwww.ttc-teslin.com/contact-us-home.htm	admin@ttc- teslin.com	education
The Klondike Experience	867-993-3821	www.klon dikeexper ience.co m	info@Klondik eExperience. com	van tours, everything
Tincup Wilderness Lodge	604-484-4418	www.tinc up- lodge.co m	info@tincup- lodge.com	boating, cabins, fishing, equipment rental, hiking, backpacking
Tlingit Tours	(867)821- 4055/821-4113			Historic ATV adventures
tNt Nature Connections	867-336-2717	www.tntn aturecon. com	info@tntnatur econ.com	everything
Tombstone Outfitters	(250)261-3669	http://yuk onhunting .ca/	info@yukonh unting.ca	outfitting
Trophy Stone Outfitting Ltd.	(867)994-2200	http://ww w.yukonh unting.co m/Home. html	tso@yukonh unting.com	outfitting
Tundra North Tours	1-800-420-9652	www.tund ranorthto urs.com	tundranorthto urs@gmail.c om	everything
Tutchone Resources	(867)634-2423			Traditional knowledge and research (wolf, fish). Culture camps for children. In future will do hiking and fishing
Tutchone Tours & Outfitters	(867)537-3331			cultural demonstration, hotsprings, horseback riding, fishing, view photography, dog team and snowmobile tours.

Up North Adventures	<u>(867) 667-7035</u>	http://upn orthadven tures.com	upnorth@upn orthadventur es.com	canoing, kayaking, day trips, equipment rental, snowmobiling
Wheatonriver Adventure Ltd.	867-668-2997	www.whe atonriver. net	info@abente uer.ch	cabins, equipment rental, hiking, backpacking
Whitehorse Who What Where Tours	<u>(867) 333-0475</u>	http://ww w.whiteho rsetours.c om/	whitehorseto urs@aol.com	van tours, sightseeing, day trips, adventure trips, trip planning
Widrig Outfitters Ltd.	393-3802	http://widr igoutfitter s.com/	chris@widrig outfitters.com	outfitting
Wildside Adventures	1-807-707-2840	http://ww w.wildsid eyukon.c om/	info@wildsid eyukon.com	van tours, tour packages, everything
Wolf Adventure Tours	867-332-5450	www.wolf adventure tours.com	wolf@northw estel.net	equipment rentals, cabins, guided canoe trips, transportation
Wolf Lake Wilderness Lodge Ltd.	306-873-8670	www.wolfl ake.ca	michelle@wo lflake.ca	boating, cabins, fishing, hiking, backpacking, kayaking, lodges
Yamnuska Mountain Tours	867-668-3660	www.ymt ours.com	sending@ya mnuskaguide s.com	hiking, backpacking, nature learning, aurora borealis
Yukon Alaska Tourist Tours	(867) 668-5944	http://ww w.yukonal askatouri sttours.co m/	info@yatt.ca	bus charters
Yukon Big Game Outfitters	668-7072	http://yuk onbiggam e.com/	SHAWN- YBG@hotma il.com	outfitting
Yukon First Nations Tourism Association	(867) 667-7698	http://ww w.yfnct.ca /	info@yfnct.ca	training, a booking/referral service, networking opportunities and co-operative marketing for First Nations artists, performers, cultural

				centres and tourism entrepreneurs in Yukon.
Yukon Horsepacking Adventures	867-633-3659	www.yuk onhorsep acking.co m	www.yukonh orsepacking. com	horse packing
Yukon Mountain Horses & More Ltd.	867-333-5915	www.yuk onpferde. de	jodo.huber@ hotmail.com	cabins, canoing, horseback riding
Yukon Stone Outfitters	334-9616	http://ww w.yukonst one.com/ greetings/ index.php	hunt@yukon stone.com	outfitting
Yukon Wide Adventures	(867) 393-2111	http://yuk onwide.co m/	info@yukonw ide.com	canoeing, day trips, equipment rental, snowmobile
Yukon Wilderness Expeditions Ltd.	867-393-2232	www.sha dowlake.c a	aquadog@sh adowlake.ca	atv, 4x4, boating, canoeing, day trips, equipment rental, rafting, snowmobiling

Appendix 5: Vehicle Rental Companies

Company Name	Phone	Location	Website	Email Contact	Nature of business
Budget car & truck rental	667-6200	Whitehorse	https://www.bu dget.com/en/loc ations/ca/yt/whi tehorse/yxy		car rental
Canadream	668-3610	Whitehorse	http://www.can adream.com/		rv rental
Driving Force	332-0255	Whitehorse	https://www.driv ingforce.ca/en/	sedreservations @drivingforce.c a	car rental

Fraserway RV	668-3438	Whitehorse	http://www.fras erway.com/	http://sales.fras erway.com/pag e.aspx/pageid/1 55206/page.as px	rv rental
GoNorth car & RV rental	866-236-7272	Yukon/Alaska	http://gonorth- alaska.com/con tact/	wheel@gonorth -alaska.com	rv rental
K&K truck rentals	456-2121	Whitehorse	http://kandk.ca/		car rental
Philmar RV	668-6129	Whitehorse	http://www.phil marrv.com/	philmarrv@yuk on.net	
Practicar car & truck rentals	800-327-0116	Whitehorse	http://www.prac ticar.ca/		car rental